

# TEAM EFFECTIVENESS MODEL

Teams can continuously improve their effectiveness by focusing on improving their functioning in five key areas: Goals, Roles, Procedures, Relationships and Leadership:

**Goals:** What the team aspires to achieve

**Roles:** The part each member plays in achieving the team goals

**Procedures:** The methods that help the team conduct its work together

**Relationships:** How the team members 'get along' with each other

**Leadership:** How the leader supports the team in achieving results.



**Effective teams are always aware of and responsive to both their internal and their external environment.**