

**UVic e-Infrastructure:
Definitions**

Service providers include:

- Libraries
- CASS
- L&TC
- CNUG reps

UVic's e-Infrastructure is defined informally as:

- (1) the intellectual content, the facilities, the information services, the support services, and the technical systems provided in support of learning, teaching, research and administration by CASS, the Libraries, and the L&TC, plus
- (2) the similar content, facilities, services, support, and systems provided by individual Faculties and departments.

Consumers include:

- Prospective
- Full time
- Part time
- Distributed
- Students
- Teaching
- Research
- Faculty
- ORS
- VPR
- OAR
- etc.
- Administrative staff
- Alumni

It includes:

- For research:
 - advanced research networks
 - visualization tools
 - grid software
 - advanced collaboration facilities
 - remote sensors
 - data storage facilities
- For learning:
 - e-Classrooms
 - computer labs
 - Wireless access
- For teaching:
- For administration:
- support services
 - Help desk
 - DCST
 - Computer Store