

**UVic's e-Infrastructure** is defined informally as

- the intellectual content, the facilities, the information services, the support services, and the technical systems provided in support of learning, teaching, research and administration by CASS, the Libraries, DES, and the L&TC, plus
- the similar content, facilities, services, support, and systems provided by individual Faculties and departments.

**Draft****The UVic e-Infrastructure is a key enabler and differentiator, and includes:**

- Teaching with technology (e.g., WebCT)
- Learning with technology
- Content creation, acquisition
- Libraries' services
- Monographs, journals, maps, ...
- Research support, e.g.,
  - high performance computing (e.g., RCF, WestGrid)
  - high performance networking (e.g., Ca\*net, BCNET)
  - visualization
- Personal and group productivity services and tools
- Support for communication, collaboration and coordination
- L&TC services
- Digital resources: text, numeric, multimedia
- Computer labs, shared facilities
- Standards: hardware and software
- CASS services
  - DCST, MSG, etc
- Servers and large volume data storage
- Distance Education Services (DES)
- Messaging (e-mail, e-conferencing, etc.)
- Admin applications: SIS, HR, FIS, etc.
- Classroom technologies
- Network and Internet access
- Software applications
- Statistics and data analysis consulting
- Help Desk
- e-publishing, digitization, media production
- Streaming media
- Shared services
- University policies: e.g.,
  - IP, FOIP, acceptable use, information security/privacy